

Cookiestatement EUclaim.com

We use cookies on EUclaim.com. Because we want to guarantee your privacy and improve the user-friendliness of your visit(s) to our website, we consider it's important that you know how and why we use cookies.

What are cookies?

Cookies are small, simple text files that your computer or mobile device stores via our website when you visit. By means of cookies, the website can be specially tailored to your preferences and EUclaim can see how the website is used. Cookies are not harmful to your computer. Cookies are also used for marketing purposes.

If you do not want websites to store cookies on your computer, adjust the browser settings of your PC. You will then receive a warning before cookies are placed. You can also adjust the settings so that your browser refuses all cookies or only cookies from third parties.

You can also delete cookies that have already been placed. Note that the settings must be adjusted separately for each browser, device and computer you use. We would like to inform you that if you do not wish to use cookies, we cannot guarantee that our website will work properly. For example, some functions may be lost or you may not see certain pages at all. How you can adjust your settings differs per browser. Click on one of the icons below to go directly to the manual of your browser or consult the help function of your browser if necessary. You can also delete permanent cookies. Below you can consult the manual relevant for you:

- <u>Chrome</u>
- Firefox
- Internet Explorer
- Safari (Mac)

If you want to turn off cookies from specific parties, you can do so via www.youronlinechoices.com.

Cookies from third parties are also placed via our website. The privacy and cookie policy of the specific company applies in that case.

Which cookies are used by EUclaim and how long are these stored?

We use various types of cookies. Below you will find both a short and an extensive overview.

Short summary

Functional cookies & analytical cookies (necessary): We always use functional and analytical cookies to make sure our website works properly and to analyse and improve the use of our pages.

Marketing cookies (optional): These cookies are only used with your consent. Google Analytics collects anonymous data on browsing behaviour. This allows us to see how visitors



use the website and improve the website on that basis. These cookies are also used to show EUclaim-ads on third-party websites.

An extensive summary of all cookies is enclosed at the bottom of this document.

Privacy

Personal data is processed through certain cookies. In our privacy statement you will find more information about how we handle your data.

Final remarks

If you have any questions about this cookie statement, please contact us via info@euclaim.com.

Last modified: May 2023.



Extensive list of cookies euclaim.com

Last modified: May 2023

| Cookie Name | Domain | Expiration Time | Description |
|--------------------|---------------------------|------------------------|---|
| ANONCHK | c.clarity.ms | 9 Minutes | Records data on visitors making multiple visits and on multiple websites. This information is used to measure the efficiency of advertisements on websites. |
| CLID | www.clarity.ms | 365 Days | Collects data on visitor navigation and behaviour on the website - This is used to compile statistical reports and heatmaps for the website owner. |
| MR | c.bing.com / c.clarity.ms | 6 Days | Used to track visitors across multiple websites to present relevant ads based on visitor preferences. |
| MUID | bing.com / clarity.ms | 389 Days | Enables user tracking by synchronising ID across many Microsoft domains. |
| PHPSESSID | www.euclaim.com | End of Session | Derived from PHP and allows the website to store serialised status data. |
| SM | c.clarity.ms | End of Session | Records a unique ID that identifies the user's device during recurring visits on websites using the same ad network. |
| SRM_B | c.bing.com | 389 Days | Stores visitor data used to show relevant ads. |
| VISITOR_INFO1_LIVE | youtube.com | 179 Days | Stores anonymous information about the user's screen resolution, browser version and selected video resolution in order to provide the best-fit video stream. |
| YSC | youtube.com | End of Session | Measure user interactions with YouTube videos. |
| _clck | euclaim.com | 365 Days | Tracks user behaviour on the website to optimise ads. |
| _ga | euclaim.com | 400 Days | Google Analytics cookie used to generate statistics on how users use the website. |
| _ga_WZ74RYBEKG | euclaim.com | 400 Days | Google Analytics cookie used to generate statistics on how users use the website. |
| _gaexp | euclaim.com | 8 Days | Cookie from Google Optimize used to run A/B tests in order to optimize website performance. |
| _gat_UA-10058883-5 | euclaim.com | 1 Minute | Google Analytics cookie used to generate statistics on how users use the website. |
| _gcl_au | euclaim.com | 90 Days | Google Tag Manager cookie used to optimise ads and campaigns. |



| _gid | euclaim.com | 1 Day | Google Analytics cookie used to generate statistics on how users use the website. |
|-------------------------|---------------------------|------------|---|
| test_cookie | doubleclick.net | 15 Minutes | Google cookie that checks whether the user's browser supports cookies. |
| totaal | euclaim.com | 400 Days | Google Analytics cookie used to generate statistics on how users use the website. |
| totaal_gid | euclaim.com | 1 Day | Google Analytics cookie used to generate statistics on how users use the website. |
| lc_cid | .accounts.livechatinc.com | 400 Days | Livechat cookie used to keep track of which campaign or advertisement referred a user to the website with the LiveChat functionality. |
| lc_cst | .accounts.livechatinc.com | 400 Days | Livechat cookie used to determine whether or not a visitor has a unique session. |
| oauth_redirect_detector | .accounts.livechatinc.com | 1 Year | Livechat cookie that allows the user to access LiveChat features. |
| lennoc_cookies_accepted | www.euclaim.com | 400 Days | States that cookies have been accepted. |